We Cannot Direct the Wind, But We Can Adjust the Sails

Cora L. V. Hatch

2019 Annual Report
We all want success. We want to be successful and feel successful. We chase money, fame, power, education, relationships and a thousand other things without ever stopping to ask one essential question:

How do we measure something that looks different to everyone?

What is success?
Dear Friends,

Each year the task of presenting this Annual Report to our supporters is a joyful one and also a great opportunity and challenge. It is a time when we capture some of the highlights of moments that have mattered in the lives of our residents, Board, staff and volunteers. It is a chance to step aside from so many daily, consuming tasks that go with each of our responsibilities and say “Wow, look what I have been part of.”

You have been part of that “wow.” Every day brings its own miracles of success. It may not be in what we possess, or fame, or the accomplishment that will make a headline in a paper. It is the ‘showing up’ every day for participants who have special challenges in their lives that make getting up and being part of this world a task in itself. It is the listening over and over again, maybe to the same story, the same fear, the same complaint until one day you notice a change... a little more hope perhaps in what is shared. It certainly is a success when we watch a participant be able to move into more independent living, or start a new program part time, or take the opportunity of education and employment that Mercy Haven offers. It is also in witnessing our volunteers become a part of the life of one of our residents or Breakthrough participants.

We hope through this publication, which is just a snapshot of all that we have accomplished with your help, you feel the difference YOU have made in being part of the success stories at Mercy Haven.

Thank you for being part of our community and making dreams come true.

Sincerely,

S. Patricia Griffith, D.Min, LMSW
Executive Director

Patrick T. Collins
Board Chair

“I have learned that success is to be measured not so much by the position that one has reached in life as by the obstacles which one has had to overcome while trying to succeed.”

- Booker T. Washington
Health Starts With a Home

The dignity and potential we recognize in all who come into our care begins with a home. From our humble beginnings in 1985, when we sought to provide housing for people who had been deinstitutionalized from state psychiatric hospitals, we have grown to provide homes for the elderly, veterans, and low-income families as well.

Community Residences

Our 3 Community Residences were the first type of housing offered by Mercy Haven and are the first step on the road to independence for many people living with mental illness. Staff are on-site 24/7 to care for the 34 residents who typically spend an average of 2 years in this setting. During this time, each individual works with staff to create a customized recovery plan that includes setting goals and building skills enabling them to move on to more independent living. These skills include cooking, cleaning, medication management, socialization, job readiness assessment and more.

Pleasant Gardens

Mercy Haven continued to develop throughout the years with the addition of different types of housing. In 1998, Mercy Haven purchased Pleasant Gardens Adult Home in Bayport. This historic home dates back to the mid-1800’s when it had been a restaurant and hotel before becoming a family-run adult home in the 1950’s.

Today, Mercy Haven serves older adults who are unable to live independently. Pleasant Gardens is licensed by the NY State Department of Health and can provide a home for as many as 26 adults. Our Personal Care Aides are present 24 hours a day, 7 days a week to provide cooking, cleaning and laundry service as well as medication management. There are also a number of service providers who make regular visits to residents at Pleasant Gardens including care managers, medical doctors, a psychiatrist and a podiatrist to meet our residents’ physical and mental health needs. In addition, a wide-variety of social and recreational therapies are available on-site through our calendar of monthly activities.

ANGELA LAWRENCE – CRM ADMINISTRATOR

Success to me is waking up every day and doing my best! Success to me is being a kind person and someone people can count out. Success is watching the population I work with grow and make advances on any level. Success is being happy within myself and loving myself for who I am.
In communities throughout Long Island, those who are living with mental illness or who have been homeless are maintaining stable housing with the support and encouragement of our staff.

Our Supportive Housing program, known as HEARTH (Healed, Encouraged and Renewed Through Housing), is the largest component of our housing. HEARTH offers long-term housing with varying levels of support that are based on the needs of the individual or family. While these residents are able to live more independently than those in our Community Residence program, there are a number of services available to help them establish and maintain stable housing. Our Housing Specialists visit our residents a minimum of once per month to provide resources and support with tasks such as budgeting, establishing community supports, job readiness evaluation and health management. These skills are the building blocks to stable housing and long-term success for our residents. This model of affordable housing with supports is a proven successful, cost-effective solution to chronic homelessness.

**What is SUCCESS**

JOHN G. - RESIDENT

What does success mean to John? – “Keeping people safe.”

It was not until a criminal charge and four years of prison that John learned his apprehension, racing thoughts and extreme paranoia were a diagnosable, treatable mental illness. Getting out of prison and living on his own with this new diagnosis became a challenge, with John doing everything he could to handle his symptoms one day at a time, living out of his car and working odd jobs to get by. Now with Mercy Haven 7 years, John looks forward to telling of his accomplishments. He volunteers as a junior companion in 2 adult homes and is an advocate for improving his town of Bay Shore. John has tested to obtain his GED three times with no luck, but will not stop until he passes, he “just needs to improve on the math portion”.

And most importantly, John wants to be a Security Guard. With a felony on his record, John has found it difficult to obtain a job, but he has received his security guard registration and continues to seek opportunities in the field. “I want to protect neighborhoods and be a patrolling security guard for a housing development. I want to keep people safe.”
Advocacy in Action

A mental health advocate is anyone who is a voice for those living with a mental illness who works to disseminate a message of hope and support. Today, 95% of our population lives with a mental illness. For this reason, our staff and Board are dedicated to eliminating the stigma, judgment and discrimination surrounding mental illness by putting names and faces to the stories.

Mercy Haven advocates publicly for mental health support and recovery through programming and housing, promoting more cost-effective, success-driven solutions to the complex problem of chronic homelessness among the mental health population. Often, they have a multitude of barriers preventing stability, such as medication management, substance abuse, poverty, hunger, education and unemployment.

- Staff attended trainings throughout 2019 on topics concerning our population including Suicide Prevention, Mental Health First Aid, Intervention in Psychosis and Understanding Personality Disorders.
- Staff and residents marched peacefully with other mental health advocates at ACL’s “Bring it Home” events to encourage Governor Cuomo to increase funding in the New York State budget for mental health housing; a successful model in reducing the number of homeless.
- Staff visited Albany for Legislative Day to meet with elected officials and express their perspectives on important issues that affect this population.
- Residents and staff met to discuss political topics and self-advocate through letter writing, phone calls and personal meetings with officials on topics important to them.
- Staff is present at events throughout the year including the Long Island Coalition for the Homeless events, Chamber of Commerce expos, town meetings and networking groups to talk openly about our services and make our presence as an advocate known in our communities.

CHRISTIAN WOODS - HOUSING SPECIALIST

Successes small or large prompt future accomplishments, so they are important to recognize and celebrate. My client, Brian, recently experienced one such success. With many odds stacked against him, and a history of frequent psychiatric hospitalizations, he dedicated himself to changing his narrative.

When I met Brian, he had been a few months out of the hospital and was having auditory hallucinations on a monthly basis. He worked with his doctors to get his medication regulated properly and it was beginning to help. At this point we set a goal for Brian to participate in his residence’s cleaning schedule. Over several months, Brian excelled at this goal and a first success was achieved.

Brian has always been extremely passionate about comic books. He has an intimate knowledge of them over 30+ years and has a keen insight on how to create one. His increased confidence led to a greater goal: to author, design, animate, and market his own comic universe. He has already researched the equipment he will need, a multitude of companies to print his work, and even a few publishers. He has remained out of the hospital and his mental health has stood strong for almost a year and a half and that is a testament to his perseverance and dedication. I fully support him as he reaches for new success and know that he has exactly what he needs to achieve it.
Mercy Advocacy Program

The Mercy Advocacy Program (MAP)’s mission is to ensure equal rights and legal empowerment for the poor by providing legal services in a competent and compassionate manner, while increasing the public’s awareness of injustice and promoting systemic change. People living in poverty have a greater need for publicly funded lawyers and the right to counsel is not only essential for procedural justice but also critical in the fight to end poverty. Unfortunately, equal access to lawyers for indigent individuals has not been recognized as a constitutional right in civil cases.

MAP removes the legal barriers to obtaining housing for those living in poverty, such as eligibility obstacles to subsistence income entitlements, public health insurance benefits and basic nutrition programs. Alleviating legal concerns for our population, 95% of whom live with mental illness, results in increased housing and economic stability, improved health and wellness, and allows them to focus on the things that really matter.

Long Island Community Foundation

Generous financial support of the Mercy Advocacy Program provided by the Long Island Community Foundation and The New York Bar Foundation.

What is_SUCCESS

JOHN CASTELLANO - ATTORNEY IN CHARGE

Working with Mercy Haven these past 23 years created the opportunity for a key success of my legal career: my having been part of a litigation team which challenged an irrational system of food stamp budgeting to be reinvented, yielding over $150 million in additional food stamps annually, dating back to 2008.

Most importantly in my work, success means ‘trust’ - trust from Mercy Haven participants in the services I can provide for them, identifying their civil legal needs, proposing my legal intervention, and their acceptance and willingness to work with me to resolve them.

“If you find it in your heart to care for somebody else, you will have succeeded.”
- Maya Angelou
Supported Employment

Supported Employment is our evidence-based job readiness and workforce development program. The purpose of this service is to recognize and support the employment goals of our participants by providing the training and assistance necessary to secure and sustain part-time employment. This program includes pre-vocational, vocational and skills development plus integrated mental health services, benefits counseling, and individualized, ongoing supports. The program format includes classroom style learning, on the job training, a period of paid internship, and support during the first 6 months of part-time paid employment.

Louise Regnante – Volunteer and Former Resident

Mercy Haven is a place of hope. If you have never had a mental illness or been homeless, it’s hard to express the joy of having a roof over your head. A lot of people take it for granted. My name is Louise and I was homeless for 5 years before I came to live there.

Sister Pat told me that I could have a fulfilled life. I have one now. Housing gave me the time to rehabilitate. I lived with Mercy Haven for 2 years, I was 30 when I left. For 30 years I worked various jobs at Lord and Taylor, Kohl’s and now I am an Assistant Manager for Jay Jill. I am 61 years old and live in an apartment by myself out of the system. I believe in God and the work that Mercy Haven has done.

God is great. People and support and success is around the corner. I am proud to be affiliated with this organization and will continue to lend my support. I am still in recovery and deal with mental illness symptoms, but with the help of my family, I am good. It takes a lot of courage and forbearance to get stable with a mental illness. I have come a long way, other clients can have hope. Praise God!

“Success”

“I know the price of success: dedication, hard work and an unremitting devotion to the things you want to see happen.”

- Frank Lloyd Wright

Home and Community Based Services

Our Home and Community-Based Services (HCBS) provides persons with mental illness and substance abuse disorders who receives Medicaid the ability to receive services in their own home or surrounding community as opposed to a hospital or institution setting. Services can help an individual eliminate functional deficits and environmental barriers often associated with behavioral health conditions, allowing the individual to function at the highest level possible as part of a family, community, or culture. Services can help the individual develop or improve the life skills necessary for community-based living, including self-care, socialization, relationship development, and communication. HCBS services are also focused on developing and achieving goals surrounding employment, including employability, job attainment, and job maintenance. Through Psychosocial Rehabilitation, Habilitation, Prevocational Services, Intensive Supported Employment and Ongoing Supported Employment, Mercy Haven is reaching beyond our own participants to serve more persons in need across Long Island.
Creating Community Together
Resident Empowerment and Achievement Program

Our Resident Empowerment and Achievement Program (REAP) is filled with programs and services that enhance our participants’ lives. The program is always growing and changing based on the needs and their recommendations. The goal is to reduce the habit of social isolation while also encouraging self-sufficiency by providing a variety of opportunities for recreation, peer support, self-advocacy, relationship building, education and life skills development.

What is success to Michael?

- “10 years with no hospitalizations”
- “Changing my appearance for a job”
- “Getting my GED”
- “Doing something with computers or helping people with issues like my own”
- “Having a friend like Chris”

“I can see myself being compassionate to the disabled” – Michael came to our housing with a long history of hospitalizations and three complex diagnoses, with one diagnosis as early as 4 years old. His disabilities manifested from the anger and frustration he had toward authority, often landing him in trouble at school and at home through his adolescence. Being formally diagnosed with mental illness and medicated at the age of 19 lead to many years of trial and error and bad side effects in trying to find the right treatment. While going through his own battles, his mother became physically disabled, and he her caretaker. “I did it for mom. Although it was stressful, it gave me something positive to do.” Coming to Mercy Haven after his mom passed was Michael’s time to recover and find his own potential. He taught himself how to build computers from YouTube channels. His passion for rock and heavy metal music led him to purchase musical equipment for his apartment, which gives him a deep sense of pride. He’s recently lost much weight and got a haircut for the first time in 9 years, with motivation coming from our job training program and staff. “I realized I probably shouldn’t wear a shirt with a pentagram on it if I want a job. I’ve changed my appearance, but I still have my rock shirts!” He is optimistic about his future; his positivity, great laugh and kind sprit are infectious to all of us lucky enough to spend time with him.

Recreational activities are a highlight of REAP and are designed to encourage social development and improve pre-vocational skills. These programs and activities provide participants with monthly choices of supervised and organized events, e.g., social trips, movie nights, poetry/book club, art classes, etc., that will entice them into a less isolated, more communal existence. Calendars detailing activities are mailed to our participants monthly.
“That some achieve great success, is proof to all that others can achieve it as well.”

- Abraham Lincoln

JAMES C. - RESIDENT EMPLOYEE
Tending our “Growing Together” Community Garden during the 2019 Season.
“Growing Together”

Our Community Garden, “Growing Together”, celebrated its 8th season in 2019. There are 16 raised garden beds that are tended by Mercy Haven participants, staff and various groups from the communities of Brentwood, Bay Shore, and Central Islip. The garden provides a place for people to come together, grow healthy food and enjoy the physical and mental health benefits of gardening. A requirement of membership is that 10% of all produce is donated to local food pantries.

Breakthrough

What circumstances in my life led to my homelessness?
What can I do to avoid becoming homeless in the future?

These are some the questions that participants in Breakthrough think about during this 12-week, 24 session program. The goal is to help participants, who are either homeless or at risk of homelessness, to identify the factors that led to their loss of housing, help them set goals and learn the skills needed to maintain a stable home in the future. This work is accomplished by our class presenters and mentors who provide one-on-one support for our participants during each session.

“Our Life”
Youth and Family Program

“Our Life” offers regular educational, social and recreational activities to formerly homeless children and their families. Our goal is to provide early intervention through mentorship, behavioral and emotional health support, parent education and support, and community oriented recreation in order to stop the cycle of homelessness.
Mercy Haven employs 111 staff which includes 31 of our residents. 10% of staff were promoted in 2019 into higher level positions. Staff also enjoyed their annual Staff Appreciation Field Trip this past September at the Long Island Aquarium. Showing staff appreciation with this annual trip as well as throughout the year on holidays, birthdays, and ordinary days is a central piece of Mercy Haven’s organizational culture.

**Staff were offered classes on:**

- OSHA Compliance
- HIPAA training
- Preventing Harassment
- Alcohol, Drug Addiction and Codependency
- Creating a Caring Environment for LGBT Residents
- Talk Saves Lives: Suicide Prevention
- Preventing Vicarious Trauma – holistic based psychotherapy
- Narcan Training
- Cultural Competency & Health Literacy
- Early Intervention in Psychosis
- Understanding Personality Disorders
- Situational Leadership
- Personality Styles in Leadership Teams

Through our Employment Assistance Program, 25 courses on Workplace Safety including proper use of PPE, 10 courses on transportation safety and hundreds of courses on leadership, management, business skills and personal development are available, accessible and accessed by employees.
Our Impact

Mercy Haven’s mission is to acknowledge the dignity and potential of people who are homeless, living with mental illness, or living in poverty by providing...

Housing
- # Served per housing type
  - Supportive Housing – 232, including 26 families with 66 children
  - Pleasant Gardens Adult Home: 28
  - Community Residences: 43
- 11 participants moved on to independent living
- Housing Stability – 96% housed six months or more
- Purchased 3 homes to support 8 families from domestic violence shelters

Advocacy
- MAP opened 2,992 cases since 1997, with a total of 91 cases opened in 2019 alone
- MAP held 22 trainings and seminars for direct care staff
- 27 residents received new needed entitlements
- Total Benefits Preserved or Recovered by MAP in 2019: $216,460
- We secured judgment concerning illegal practice & policy of not rendering decisions after fair hearings within 90 days of a hearing request
- Our 2008 class action continues to enable NYS to provide over $2 billion in food stamps to New Yorkers in need
- Involvement in ACL’s “Bring It Home” Campaign helped add $10 million to New York State’s budget for supported housing

Education
- “REAP” offered 50 different types of activities over 266 sessions
- 90% of residents are satisfied/very satisfied with the events and activities provided in 2019
- 6 residents reduced dependence on financial subsidies
- 31 residents were successful with their rental agreements to avoid eviction
- 86% of residents had no medical hospitalizations
- 91% of residents had no psychiatric hospitalizations
- 81% stability of residents with a substance abuse disorder
- 97% of residents are satisfied/very satisfied with the education and assistance received about medication

and Life Skills Development
- Supported Employment – 13 graduates in 2019, 64 enrolled since 2015
- Community Garden – 9 volunteers donated 214 hours; total pounds harvested since 2012: 5,231
- Breakthrough - 17 graduates; total number of graduates to date: 277
- 12 Breakthrough participants worked on employment goals
- 35% of residents are competitively employed part-time; a 17% increase from 2018
- 85% of residents are satisfied/very satisfied that they have increased their job readiness

95% of our 300+ residents would recommend Mercy Haven to someone in need
Thank You to our Volunteers

They might sound like simple tasks: mentoring, cooking a meal, teaching classes, painting a wall, spreading mulch or listening to a friend. Yet these tasks make such a difference when performed by our volunteers. In 2019 Mercy Haven was the privileged recipient of hundreds of volunteer hours over a myriad of programs. Some spent hours serving on our Board of Directors and its committees. Some are part of corporate and alumni groups like those from Liberty Mutual Insurance, Allstate Insurance and St. Joseph’s College in Brooklyn. Others are individuals, like Diana, who brings Spiritual Studies to our folks, and Lynn, who teaches a class in watercolor painting. All make a difference in the lives of our residents and staff.

175 VOLUNTEERS
2,492 HOURS

SUCCESS

KAREN KUITWAARD - VOLUNTEER

Success to me is having a positive, meaningful impact on the lives of others, whether it be a family member, friend, or no one in particular. It is leaving the environment even just a little better for the next generation. It is bringing a smile to a person who is lost; saving someone from being hungry for one day or saving their life. Success is not tied to wealth, power or fame but rather in how you have been able to spread your own success to those who need it most.
Thank You to our Kind Partners

2019 Business Partners

We are grateful to have had the generous, year-long commitments from the businesses listed below. Our work is enhanced with the promise of their help.

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Southside Hospital Northwell Health

Our Grantors

A grant proposal is not just a request for money; it’s much more than that. It’s a request of partnership, a means to an end… an investment in change. Supportive housing, or affordable housing with supportive services, is an effective, cost-saving intervention. Supportive services are essential to our model’s success but are unfortunately unfunded, and rely on the aid of our generous supporters. In 2019, Mercy Haven was extremely fortunate to partner with over 20 foundations who recognize the importance of our mission and significance of our outcomes. It is their support that gives us the ability to continue doing what works, and encourages us to dream beyond our mission, to get the best outcomes for Long Island.

Board of Directors

Every non-profit has a Board of Directors whose purpose is to govern and oversee the operations and mission effectiveness of its organization. To accomplish this, it is important to have a cross section of expertise and persons who are compassionate, lead with empathy and believe in the Mercy Haven mission. We are grateful to have 15 such individuals on our Board.

They include men and women from different professions and life experiences; an excellent cross-section of professionals whose hearts are dedicated to serving the community. Decisions are never made without consideration of how it will impact the life of the participants, affect our staff, and fulfill our mission.

What is SUCCESS

ANTHONY LAUTO - BOARD MEMBER

I would enjoy hearing my grandfather say, I am more proud of my scars than my medals. He wanted everyone to know that you shouldn’t be embarrassed by your failures, you should use them to tell your story and push on. He was someone that always “found a way” to be successful with success having an organic, evolving definition. Success isn’t about money, fame, or accomplishments. There’s a difference between making a living and making a life. Success is about the difference you have made on others lives and the motivation you generated for those others to do the same.

Bank of America Check Presentation - Jan., 2019
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Ms. Sandra Cabrera
Mrs. Ninonde Cabrol
Mr. & Mrs. Dennis Cahill
Mr. & Mrs. Dominic Caramagno
Mr. & Mrs. James Carney
Mr. Donald Carter
Ms. Jeanne Cashman
Mr. & Mrs. Michael Cassandra
Mr. & Mrs. Bruce Castellano
Ms. Lisa Cavaleri
Mr. Kenneth Ceonzo
Mr. & Mrs. Richard G. Chalifoux
Mr. Joseph Charchalis
Ms. Vicky Chen
Mr. & Mrs. Angelo Chiulli
Mr. & Mrs. Stephen Cleary
Mr. & Mrs. Patrick Collins
Mr. Thomas Comparreta
Mr. Joseph Conefry
Mr. & Mrs. Paul Conefry
Mr. & Mrs. Gerald Connors
Mr. & Mrs. Michael Connors
Mr. & Mrs. Gerard Constantine
Mr. Thomas Connell
Mr. & Mrs. Thomas Costello
Mr. & Mrs. Thomas Coyne
Mr. & Mrs. John Cozza
Mr. Allan A. Curran
Mrs. Dennis D’Abramo
Mr. & Mrs. Gilbert D’Andrea
Mr. Michael Danzi
Mr. & Mrs. Jon Darling
Dr. & Mrs. Thomas Davey
Mrs. Marie Davide
Mr. Donald DeKenlipp
Mr. & Mrs. Anthony Dellavecchia
Mr. Joseph Delvecchio
Mr. & Mrs. Robert Demert
Mr. Gilberto Diaz
Mr. Alfred Dieumeugard
Mr. & Mrs. Ted Dieumeugard
Mr. & Mrs. Frank Difazio
Mr. James DiGiovanni
Mr. Ryan DiGiovanni
If we've misspelled or omitted your name, please accept our apologies and let us know so we can make it right!
## Income Sources
- Government Contracts and Grants: $3,521,513
- Resident Services: 2,816,645
- Contribution and Fundraising Income: 465,068
- Grant Income: 427,976
- Investment Income (Expenses): 123,926
- Other Income Net: 226,215

**Total Income Sources:** $7,581,343

## Program Expenses
- Program Services: $6,594,156
- Supporting Services: 810,414
- Fundraising and Development: 176,167

**Total Program Expenses:** $7,580,737

## Change in Net Assets
- **Beginning Net Assets:** 2,192,258
- **Ending Net Assets:** 2,192,864
- **Total Liabilities:** 9,012,527
- **Total Assets:** $11,205,391

Mercy Haven is committed to responsible and transparent stewardship of the funds we receive from our supporters, both public and private.

### 2019 Financial Report

The following information is derived from the Mercy Haven Consolidated Audited Financial Statement for the fiscal year ended December 31, 2019, as audited by Nawrocki Smith LLP CPA.

### Who We Are

#### OUR HOUSING
- **106 units at 74 sites**
- **Sites Rented:** 39
- **Sites Owned:** 35

#### OUR HOUSING
- **391 total people receiving housing services**
- **316 living in Mercy Haven Housing**
- **75 receiving Section 8 Vouchers**

### Diversity

<table>
<thead>
<tr>
<th>Race</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>White</td>
<td>56%</td>
</tr>
<tr>
<td>Hispanic</td>
<td>12%</td>
</tr>
<tr>
<td>Black</td>
<td>31%</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
</tr>
</tbody>
</table>

### Success

**SAREASE MILLER - HOUSING SPECIALIST**

Success is more than just how much money I make; that's one entity but it's deeper than that. Success is a feeling of fulfillment and feeling complete. Success is knowing that you are appreciated. Success is ending your day and feeling that you made a difference in someone's life. Success is accomplishing your goals and being the best that you can be. Success is not taking life for granted and appreciating every moment. Success is knowing that when I die, the work I have done, how I lived my life, and how I treated others will speak for my life.

### POPULATION

<table>
<thead>
<tr>
<th>Age</th>
<th>% of Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-5 yrs</td>
<td>6%</td>
</tr>
<tr>
<td>6-12 yrs</td>
<td>12%</td>
</tr>
<tr>
<td>13-17 yrs</td>
<td>5%</td>
</tr>
<tr>
<td>18-24 yrs</td>
<td>4%</td>
</tr>
<tr>
<td>25-44 yrs</td>
<td>23%</td>
</tr>
<tr>
<td>45-64 yrs</td>
<td>41%</td>
</tr>
<tr>
<td>65+ yrs</td>
<td>9%</td>
</tr>
<tr>
<td>52% - Male</td>
<td>48% - Female</td>
</tr>
</tbody>
</table>
Highlights from our Year

NEW ROOFS - APRIL, 2019 - A majority of our 36 owned properties are over 50 years old. Although these homes go through complete renovations before being occupied, our maintenance team is always busy with needed repairs – one of our major needs is roofing. With funds awarded from the Dormitory Authority of the State of New York (DASNY), Mercy Haven was given the opportunity to replace seventeen roofs. Fourteen of those roofs have been completed to date!

20TH ANNUAL GOLF OUTING - JUNE, 2019
A beautiful, breezy June day greeted us for our outing, which was held at the elegant Hamlet Golf and Country Club in Commack. The all-day event hosted 123 golfers plus an additional 70 dinner guests and raised over $125,000 in vital funds, our highest amount to date.

MERCY GARDENS - SEPT., 2019 - Construction continued on two brand new buildings in Central Islip that will house 20 singles and 2 families coming from homelessness. These properties replaced three formerly dilapidated homes and feature one building with 14 single apartments and another with 5 2-bedroom units. This site will also feature a community service center, where residents can receive support services, job training and recreation. Stay tuned for updates on its opening in 2020!

34TH ANNUAL FALL COCKTAIL PARTY - NOV., 2019 - A picture-perfect early November day welcomed over 200 guests for our Fall Cocktail Party held at Southward Ho Country Club in Bay Shore, and raised over $74,000 in vital funds. The event is always a warm celebration of the year, with our guests sharing stories of hope, courage and good wishes for the future. A resident, invited to speak, always sets that tone for us.

BRASS GUILD CONCERT, ST. JOHN’S LUTHERAN, SAYVILLE - NOV., 2019
We were so very fortunate to be the beneficiaries of a beautiful concert performed by the Long Island Brass Guild, directed by long-time friend and supporter, David Schecher, and Cindy Holden, Organist at St. John’s. Many thanks to our hosts, Patricia and David Schecher, for a lovely afternoon of music and collation.

HOLIDAY MAGIC FAMILY PARTY - DEC., 2019
This year’s festive Holiday Party, provided by the generous volunteers from Holiday Magic, brought together over 75 guests for a fun evening. Those in attendance ate pizza, danced, did crafts, and waited patiently for the jolly old elf’s arrival. Santa did not disappoint! He definitely helped us all believe in the magic of the season.

www.mercyhaven.org
Mercy Haven’s mission is to acknowledge the dignity and potential of people who are homeless, living with mental illness or living in poverty by providing housing, advocacy, education and life skills development.

859 Connetquot Ave., Ste. 10, Islip Terrace, NY 11752 • 631-277-8300

www.mercyhaven.org

Our Directors

Mercy Haven’s Directors are 12 diverse professionals who embody the mission, goals and values of the agency. Their ability to work collaboratively, have the right conversations, and focus on identified goals is imperative to obtaining the best outcomes. Each director brings his/her individual talents to the team and various perspectives that are instrumental in fair and effective problem-solving, decision-making and future plans. What is success to them? We asked them each to say it in a few words ...

BOARD OF DIRECTORS

CHAIRPERSON
Patrick T. Collins

VICE CHAIRPERSON
Domenico Ciaccio

TREASURER
Ronald J. Eagar

SECRETARY
Fred Brendel

DIRECTORS
Barbara Bradley
Paul Conefry
Donnalynn Darling
Jim DiGiovanni
Edward Grayson
Patricia J. Hickey
Anthony A. Lauto

Jane Macina
Dorothy Overton
Thomas Quigley
Mark Sandberg

EXECUTIVE DIRECTOR
S. Patricia Griffith, D. Min., LMSW

SUCCESS

What is success to them? We asked them each to say it in a few words ...

“Success isn’t about the end result, it’s about what you learn along the way.”

- Vera Wang

Mercy Haven’s mission is to acknowledge the dignity and potential of people who are homeless, living with mental illness or living in poverty by providing housing, advocacy, education and life skills development.

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