We are the solution.

We are the light in the midst of darkness.

We have the power within to change the world.

- Tanya M. Trippett, MD - "Who Is my Neighbor?", Educators for Humanity
We are the light in the midst of darkness
Dear Friends,

An agency, much like us, faces so many changes that can be expected and hoped for and some that are real surprises. We’ve been blessed to be building community with so many beautiful folks who are in need of shelter. In offering that ‘concrete’ service, we discover so much.

Like us, our participants need community. Like us, their hopes and dreams come closer with the security of good housing. After all these years, 34 now, we can testify to the impact having a home has on the mental health of each of us. Sure we all need more than that, but without the security of knowing I’ve a place to be, other attempts of making life better for myself are built on sand.

We’ve watched the impact having a home has had on our people... on their mental and physical health. It doesn’t seem like a hard concept to grasp. Yet, it surely continues to be a hard concept to have adequately funded. Housing is one prescription that doesn’t have a negative side effect.

Through this publication, we hope you can feel the difference you’ve made to so many lives — our participants and our staff, board and volunteers — who are changed by their relationship with one another. And so, we continue to do what we can, what we must do, knowing we cannot do this without you.

Thank you for being part of the solution. Thank you for bringing the light into another’s darkness. Thank you for living knowing we have the power to change our world.

Sincerely,

S. Patricia Griffith, D.Min, LMSW  
Dorothy Overton  
Executive Director  
Board Chair

Health Starts with a Home
OUR HOUSING

Community Residences

When Mercy Haven began in 1985, we sought to provide housing to individuals who had been deinstitutionalized from local state psychiatric hospitals. Years of effort led to the opening of our Community Residences. These 3 homes provide a place for 34 residents living with mental illness to receive restorative services with 24 hour/7 day per week care. The goal of those in our Community Residences is to move on to live more independently within 2 years.

... from the Heart ...

My fondest memory of some of the residents who came under my care over the years are those of the “Roberts”. We had two Roberts living at the house I manage, our community residence in Westbury, at the same time and they were both amazing men. The first Robert was very good at ceramics and made the most beautiful pieces. The second Robert was one of the most helpful persons you could find, nothing was too hard for him to do. He would help with the shopping, cleaning our home etc. without fuss. He’d always volunteer his services when needed.

Mr. Riv, as the first Robert was affectionately called by all, loved to dress in fine clothing. He would spend his personal allowance purchasing clothing even when told that his closet could not hold another shirt. Staff and I had some good fun trying to keep him from shopping but most of the time he was able to evade us and get something new from the store. Mr. Riv also loved bowling and would often ask his peers to go bowling with him on the weekend. Both men attended their programs and did not miss their doctor appointments. Keeping themselves healthy mentally was very important to them.

We were very sad to see the Roberts leave. Mr. Riv moved to New Mexico with his mom and the second Robert moved upstate with his mom. Over the years we heard from their families regarding their progress. The second Robert was able to move into independent housing upstate and did very well. Mr. Riv went on to have ceramic shows in New Mexico and sold many of his pieces. He also won first place in bowling in the Special Olympics. I lost touch with both families over the years but I pray that they continue to excel wherever they are.

Maureen Gill
Administrator of our Westbury residence

2018 - Satisfaction Survey

- 100% are satisfied with the program’s methods to encourage independent living
- 100% are satisfied with the quality of services provided by Mercy Haven
- 95% are satisfied with the professionalism and courtesy of Mercy Haven staff

Six participants moved on to the living environment of their choice.
Supportive Housing

Our Supportive Housing Program offers permanent housing in the community to single adults and families who are able to live with minimal supports. These housing opportunities are offered to those living with mental illness and families who are coming from homeless shelters. We owned and rented 70 supportive housing sites, providing housing to a total of 244 individuals in 2018. This included 29 families with 66 children.

... from the Heart ...

I am so thankful for all the things Mercy Haven does. They have given us the ability to have housing stability, and helped our family through one of its most difficult times. Mercy Haven continues to help us with support services, holiday help, legal troubles with benefits and so much more.

In 3 short years Mercy Haven has helped us move from homelessness, unemployment, and struggling with mental illness to a place of stability and treatment. They have helped us not only as individuals but as a whole family. They are truly God sent.

As our family is dealing with terminal illness, Mercy Haven has tried to be as supportive as possible. I recall a baseball game we were given tickets to by Mercy Haven that will forever be memories for my children of an afternoon they got to spend with their mom. Things like this mean the world to a struggling family battling terminal illness.

This support truly starts with Mercy Haven’s donors. It is all of you who support such a wonderful organization that allow Mercy Haven’s amazing staff to facilitate these programs.

Thank you so very much for all that you do.

"The ache for home lives in all of us, the safe place where we can go as we are and not be questioned."

- Maya Angelou

2018 - Satisfaction Survey

- 96% are satisfied with the program’s methods to encourage independent living
- 97% are satisfied with the quality of services provided by Mercy Haven
- 97% are satisfied with the professionalism and courtesy of Mercy Haven staff
OUR HOUSING

Pleasant Gardens Adult Home

Where will our loved ones go when they can no longer care for themselves? Many of us have asked this question when thinking of an aging or sick parent or relative. The question is even more daunting when that relative lives with mental illness. In 1998 Mercy Haven acquired Pleasant Gardens Adult Home to offer safe, clean housing with a caring staff present 24 hours per day, 7 days per week. Today there are 26 adults who call this historic and stately building in Bayport home.

... from the Heart ...

Giving back to the community is important to me and that’s what volunteering my time with Mercy Haven allows me to do.

It is rewarding to know that my time contributes to helping individuals, veterans, and families turn their lives around by providing a stable, safe place to live.

It is always time well spent.

Jane Macina
Board of Directors

2018 - Satisfaction Survey

• 100% are satisfied with the program’s methods to encourage independent living
• 100% are satisfied with the quality of services provided by Mercy Haven
• 100% are satisfied with the professionalism and courtesy of Mercy Haven staff

“In 2018, through a $2,000 beautification grant provided by the Home Depot, volunteers from Liberty Mutual planted flowers, painted the front porch and curbs, and built 4 outdoor benches that surround the Peace Garden at Pleasant Gardens.”
Imagine getting a letter in the mail stating that your income is being taken away, or the cost of your healthcare benefits is increasing beyond your means, or your source of food is being diminished. Imagine how frightening a letter like this would be if you were living with a monthly stipend of $492. Where could you turn for help? Since its inception in 1997, Mercy Haven’s legal advocacy program, MAP, has provided free legal services for residents on these types of civil legal emergencies. MAP works to preserve our residents’ subsistence and/or disability income, access to health care, maintenance of basic nutrition and prevent evictions in order to avert the disastrous consequence of homelessness. Our residents benefit with the assistance of their housing staff, and our attorney to help them navigate these complex systems. The program’s monthly training meetings with Mercy Haven staff help support their efforts on behalf of our residents. MAP has also promoted systemic change for those living in poverty through class action suits and visits to our U.S. Congressional Representatives regarding food stamp funding.

Staff and residents visit with Legislator Kathleen Rice at her district office.

... from the Heart ...

Having the opportunity to work for Mercy Haven, an organization that seeks to right injustices for some of the most vulnerable people in our society, has allowed me to discover that I could make a profound difference in the lives of others by speaking up for what is right. I have learned that advocating for others is about problem solving, reducing conflicts when possible and having the courage to confront those who seek to intimidate or deceive others. My experiences working with John Castellano in Mercy Haven’s legal advocacy program has taught me that it is vital to be adaptable and creative when working to solve legal issues, and to not stop working for a solution until I have done all I could do to achieve a just outcome for our residents.

Caroline Killeen
Legal Assistant

2018 - Highlights

- Since October 1997 MAP has opened 2,901 cases. We opened 113 in 2018.
- Of 61 cases that were closed in 2018, 58 had a positive outcome - a 95% success rate.
- MAP, in collaboration with housing staff, was able to obtain 41 new entitlements that were owed to our residents.

We protected and secured on behalf of our residents:

- $78,367 in Medicaid coverage, Social Security benefits, Public Assistance and Emergency Assistance
- Secured $21,012 annually in Food Stamp Benefits
- Preserved $26,508 annually in Food Stamp Benefits.

Visit us online at www.mercyhaven.org
Resident Empowerment & Achievement Program - REAP

Maintaining stable housing is about so much more than simply having a roof over one’s head. It’s about having the ability to keep it there. Through REAP, Mercy Haven offers a wide variety of opportunities for residents to sharpen skills they have, learn new skills, earn income and engage in activities that build their self esteem and promote connectedness and community.

... from the Heart ...

Working at Mercy Haven for almost two years now has brought about many changes within myself. Being the Life Skills Coordinator at Mercy Haven has taught me how important it is to have compassion for others and to always be hopeful.

I’ve been a part of starting our Resident Advocacy group, along with several other staff, to teach our population about government, the laws that can affect their daily lives, and how to speak up for themselves on topics that concern them. Being able to help give our participants a voice in the community has been one of the best experiences of my job. My passion for advocating for others has grown more and more. Not only is advocating a great part of my job, I have had opportunities to see our participants gain employment, express their creativity through arts, and just simply enjoy leisure activities. Since my job is so diverse, I have had the opportunity to work with all of the programs in the agency. I have learned a great deal from our participants and I look forward to continuing to provide them with knowledge and experiences.

2018 - Highlights

- 43 REAP activities offered with 295 sessions
- 97% of residents are satisfied or very satisfied with the events and activities available
- 99% of residents are satisfied or very satisfied that they have increased their job-readiness skills
- Breakthrough had 21 graduates in 2018. The total number of graduates to date is 260
- 11 Garden Volunteers donated 241 hours in 2018; total pounds of produce harvested since 2012 is 4,929
- 13 Family & Youth events held throughout the year for our 29 families in supportive housing
- 9 residents completed the Supported Employment Program - 51 have enrolled since 2015
- Home & Community Based Services began during the 4th Quarter with 3 clients enrolled and growing
- 30 individuals reduced their rent arrears with the help of financial education and staff support.

2018 - REAP ACTIVITIES

Recreational
Holiday Parties, Parades, Book Club, Cooking Classes, Movie Time, Healthy Shopping, Gardening, Family & Youth Events

Creative Arts
Ceramics, Painting, Reading & Writing Workshops

Advocacy
Legislation Day, NAMI Walk, Self-Advocacy Seminar

Wellness Activities
Healthy Life and Mind, Tobacco Free Workshop, Cyber Bullying Workshop, Mental Health Awareness Week Activities, Peer Support Groups

Occupational
Current Events, Job Readiness, Budgeting, Credit & Identity Theft, Benefits Awareness
LIFE SKILLS DEVELOPMENT

SERVICE SPOTLIGHTS ...

“Growing Together” Community Garden

The garden, located in Brentwood, brings our residents and community members together to grow fresh, healthy foods. In the garden’s 7th season, volunteers throughout the season tended to sixteen 100-square foot beds. The garden feeds both body and spirit as gardening has been shown to stimulate thought, provide physical exercise and encourage an awareness of natural surroundings. Participants have identified the community garden as a symbol of hope for goodness, growth and renewal.

Volunteering at the garden last summer gave me the opportunity to work alongside other garden members who share the same interest and passion for gardening. I enjoyed meeting new people and was happy to be able to give back to the community with the produce I grew. There is a sense of accomplishment that comes from being able to help Mercy Haven, an agency that gives so much in return. Creating and maintaining beautiful garden beds was very rewarding and gave me great satisfaction. I look forward to spending more time at the garden.

James C., Resident and Garden Volunteer

... from the Heart ...

The garden, located in Brentwood, brings our residents and community members together to grow fresh, healthy foods. In the garden’s 7th season, volunteers throughout the season tended to sixteen 100-square foot beds. The garden feeds both body and spirit as gardening has been shown to stimulate thought, provide physical exercise and encourage an awareness of natural surroundings. Participants have identified the community garden as a symbol of hope for goodness, growth and renewal.

“MyLife - Youth & Family Program

Mercy Haven provides regular activities focused on early intervention for children coming from homelessness through mentorship, behavioral and emotional health support, parent education and support and community-oriented recreation. Structured activities provide a place to facilitate conversation and meaningful play in topics like healthy relationships, trust, giving and receiving positive attention, peer leadership and future goals.

Resident Advocacy Group

Staff and residents gather monthly to discuss current events in local and federal government that are important to them as persons living with mental illness. This group has not only been successful in making themselves heard to elected officials, but in promoting self-advocacy: having the courage and confidence to speak for yourself – whether it be through letter writing, personal meetings with officials or community outreach events. Staff are there for support and to ensure follow through on activities, but meetings with elected officials are resident run. In 2018, the group met with 14 elected officials/reps, as well as several others at the annual ACL Legislative Day in Albany in February. The positivity, energy and pride we see from our residents as a result of participating in this group is substantial.

Home and Community Based Services - HCBS

Mercy Haven is a provider of Home and Community Based Services, which is a service opportunity for Medicaid recipients throughout Nassau and Suffolk Counties with behavioral health conditions to receive person-centered services in their own home or community. We offer five services under HCBS:

• Habilitation – assisting individuals in developing the skills for community living and, if applicable, to continue the process of recovery from a substance abuse disorder. These skills can include communication, self-help, self-care, fine and gross motor skills, use of community resources, adaptive skills and socialization.

• Psychosocial Rehabilitation – focuses on increasing health and wellness skills, expanding social skills, building meaningful relationships and broadening community connections.

• Pre-vocational Service – helps participants to develop and enhance general work skills and problem solving skills related to their job goals. This can include punctuality, communicating with others, appropriate dress attire, etc.

• Intensive Supported Employment – assist recovering individuals with mental health/substance use disorders to obtain and keep competitive employment.

• Ongoing Supported Employment – provided after a person is hired and working. This provides on-going support to the individuals to develop new skills that may further their advancement at their workplace.
We have the power within to change the world.
The Supported Employment Program recognizes the employment goals of people who have a history of chronic homelessness and/or severe and persistent mental illness. It is an intensive, job-readiness program that includes classroom learning, hands on training, and a paid internship with supports in place during the first 6 months of part-time employment. This program includes pre-vocational, vocational and skills development plus integrated mental health services and benefits counseling. Participants work with staff on a variety of items such as: resume building, interview skills, dressing for success, and ongoing job search support.

My name is Peter and I am a proud graduate of the 12 week program Breakthrough. In 2010 when I started the program, I had a bad attitude towards life. But after 12 weeks interacting with mentors, participants and presenters and Sister Kathy, I got motivation. And with motivation, change comes. My attitude towards life had a whole new meaning. Breakthrough helped me get through the bumps of life, it helped me achieve my goals. The program has a unique and wonderful team. Today I do believe everything is possible and nothing is impossible. Life is so much easier with a positive attitude.

Years ago, Sister Kathy asked me if I would like to help her as her Assistant in running this program and I gladly accepted this task. So I found out it’s not easy putting this program together. Sister Kathy coordinates all the participants, mentors, presenters, and food volunteers. My job is to welcome people, help set-up, be mindful of everyone, just be kind to everyone and make them feel comfortable – to listen from my heart and speak from my heart. I have seen around 200 people graduate, and it has been a great experience. After a couple of years working as Sister Kathy’s assistant, one day she told me it’s time for you to become a mentor and share some of my love and compassion and help guide participants in the right direction.

What I tell my mentees is to be honest, speak and listen from your heart. Be real, widen your scope and get some perspective. Give yourself more time than you think you’ll need and treasure the journey. Between mentor and mentee is a give and take relationship. I say to my mentees climb your mountains one step at a time and remind yourself what it means to be a human being, and don’t forget to walk through the open door. I have been blessed to have this program and for that, I am grateful.

What circumstances in my life led to my homelessness? What can I do to avoid becoming homeless in the future? These are some the questions that participants in Breakthrough think about during this 12-week, 24 session program. The goal is to help participants, who are either homeless or at risk of homelessness, to identify the factors that led to their loss of housing, help them set goals and learn the skills needed to maintain a stable home in the future.

Before Breakthrough, I wouldn’t think of standing up to speak about my past in front of people I didn’t know - but I did it! Why? I don’t know. But I did it. I probably will again, thanks to the Breakthrough Program.

- Breakthrough Participant
OUR STAFF

Mercy Haven is a Top Workplace

As a result of a Newsday survey opportunity for our staff, Mercy Haven was proud to learn that we were named a “Top Workplace on Long Island.” This past October, staff attended the award reception and was proud to learn that we not only won as a “Small Workplace”, but received another award in a Special Category for “Meaningfulness” in our work. Based on our staff’s responses, our workplace culture and the feeling of reward in our work, we won in this category amongst other agencies nominated.

2018 - Staff Highlights

149 employees worked for us in 2018
• 32% were participants
• 9 were interns
• 18 employees have 10+ years of service
• 30 employees have 5+ years of service

Some Courses offered in 2018:

• Narcan Training • Mandated Reporter Training
• First Aid/CPR • Mental Health First Aid
• Fitness Recommendations for Healthy Living
• Harassment and Discrimination-Free Workplace
• Situational Leadership • Career Development
WHAT’S AHEAD FOR 2019 AND BEYOND

New Housing on the Horizon

Central Islip, New York will soon be home to 2 newly constructed buildings for 14 individuals living with mental illness as well as 6 single adults and 2 families struggling with chronic homelessness and its long-term effects. A total of 28 more individuals who need our care!

This brand new construction will revitalize this neighborhood and will also house a Community Service Center on-site to provide the services specific to these residents’ needs on the property as well as allow partners from other organizations to use the space to bring our residents and surrounding neighbors together, such as Alcoholics Anonymous/Narcotics Anonymous meetings, family/parent/peer support groups, anger management, financial seminars and youth mentoring. Construction is underway!

An additional project is in the works to purchase and rehab 3 homes in Suffolk County for eight homeless families. This project combined with our Central Islip development will bring another 63 people into our care, including up to 40 more children!

... from the Heart ...

Anyone who has ever assembled an erector set, built furniture from Ikea, or painted a room understands the satisfaction and pride that comes along with work well-done. As a member of Mercy Haven’s maintenance team, I am fortunate enough to use my skills every day in pursuit of that satisfaction. The added bonus to working for this organization is knowing that our work in some small way mitigates the daily stress of our residents as they pursue responsible independent living.

- Russ Roxburgh

One of my first assignments almost seven years ago, was a dishwasher repair in a resident’s home. The resident was a bit anxious, not believing that I would be able to fix the machine. We talked while I worked and when the dishwasher turned on, her face lit up. I left confident in knowing that her faith in the maintenance department had been restored. Seeing her expression of relief validates my work at Mercy Haven, and gives me a sense of pride.

- Paul Czelowalnik

Kitchen Renovation Completed at Pleasant Gardens

Pleasant Gardens, Mercy Haven’s solution that provides permanent housing to 26 elderly individuals, has been a prominent beautiful home in the Bayport community for decades.

Since our purchase of the property in 1998, upgrades have been done to make our residents comfortable, safe and proud of their home. One of the most important rooms in the house, however, our kitchen, after serving our residents and staff for 20 years, was in need of a makeover, and we are happy to say has been successfully completed.

Pleasant Gardens was the recipient of a COMPLETE kitchen remodel this past October. New industrial appliances including a new oven and dishwasher, and new cabinets and countertops were installed as well as a completely re-done floor. This renovation brings new life to our home and gives our residents even further pride in where they live.
In these times of economic uncertainty and dwindling government support, the impact of the contributions received from our supporters cannot be over-emphasized. Our 2018 Golf Outing was very successful, selling out for the first time ever, and far-exceeding our goal. We honored Bud Harrelson this year, who has been a loyal friend to the outing for many years. A series of small events followed through the summer – a yoga brunch and two sessions of goat yoga. Yes, goats. Our Fall Cocktail Party followed weeks later, a well-attended financial success that stretched Southward Ho to its capacity limit! We are truly grateful to our friends, old and new, that saw us through another wonderful fundraising year.

In addition to attending or sponsoring our events, donors found many ways to give. This included enrolling in our monthly giving program, naming Mercy Haven as a beneficiary in their will, and contributing shares of appreciated stock. No matter the method of giving, every contribution made a difference in the lives of our residents.

When I watch a survival show, like Naked and Afraid or Survivorman, I always notice something that reminds me of my work for Mercy Haven. When the people on these shows are dropped in the middle of the wilderness, their first priority above all else - clothing, food, tools, etc. - is to build a shelter. It’s a simple thing we all take for granted that is necessary before we can worry about anything else – having shelter, having a home. This is Mercy Haven’s way of thinking: that housing is a basic human right and if we want positive outcomes for our people and we want our services to change their lives, it needs to start with a stable environment.

Without a solid foundation, the structure crumbles.

Thank you to our Board of Directors

Our Board of Directors is made up of volunteers from a variety of professional backgrounds. They are bankers, accountants, financial managers, lawyers, quality assurance officers, education administrators, psychologists, mental health advocates and participants of Mercy Haven. Members of our board volunteer countless hours to guiding the organization and advocating for our participants. We are grateful for their time, talent and support of the agency.
Just as the community we serve is a diverse and varied group, our volunteers are a blend of backgrounds and talents, all working together to be part of the solution. Whether it’s serving on the Board of Directors, an event committee, cooking a meal, mentoring, painting, weeding a garden or listening to a friend, these tasks make such a difference when performed selflessly by our volunteers. In 2018 Mercy Haven was the privileged recipient of hundreds of volunteer hours over a myriad of programs. Some were part of corporate groups like those from Allstate Insurance, Liberty Mutual Insurance, and St. Joseph’s College, Brooklyn. Others were individuals who wanted to lend some of their time and talent. Their selfless acts of kindness made a world of difference to our residents and staff.

182 Volunteers

2,607 Hours!
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Ms. Eileen Farley  
Mr. & Mrs. Regen Farrull  
JoAnna Fasulo  
Mr. & Mrs. Charles Ferraro  
Mr. & Mrs. Charles P. Ferraro  
Mr. & Mrs. Christopher Ferraro  
Mr. & Mrs. Joseph Ferraro  
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Mr. & Mrs. Gustave Fishel, III  
Ms. Marie Fisher  
Mr. & Mrs. Edward Fitzgerald  
Dr. Eileen Flanagan  
Mr. & Mrs. Kevin M. Fox  
Nicole Fredericks  
Ms. Debra Freyer  
Danielle Fritz  
Elizabeth Galarza  
Mrs. Mary Gallagher  
Ms. Ann Garbarino  
Rev. Peter Garry  
Mr. & Mrs. William Gatti  
Ms. Maureen Gill  
Mrs. Bonnie Glenn  
Mr. & Mrs. William Graham  
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Mr. Paul Gravina  
Mr. William Gravina  
Mr. & Mrs. Dennis Greeley  
Mrs. Janet Green  
Ms. Ranelle Groene  
Mrs. Denise Green-Jackson  
Sister Patricia Griffith  
Mr. & Mrs. William P. Griffith  
Ms. Mary Jane Griffith  
& Ms. Stacey Gubser  
Mr. & Mrs. Thomas Gruppa  
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Ms. Clare T. Gustafson  
Ms. Maryalice Gutierrez  
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Mr. Paul Haggerty  
John Hajasvaja  
Heidi Haller  
Mr. & Mrs. John Halleron  
Michael Haiperman  
Mary A. Hannabury  
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Susan Hart  
Mr. Donald Hartford  
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Mr. Patrick Hickey
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Jey Holland
Tracy Holland
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Mr. & Mrs. Gerard Holwell
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Victoria Hughes
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Christopher Imperato
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S. Elaine Jahrsdoerfer
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Bernadette Johnson
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Marina Kalem
Elaine Kaleta
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Nancy Kitzmiller
Kiwanis Club Patchogue
Ms. Phyllis Klecka
Mr. & Mrs. Bob Kleinhans
Mr. John Knox
Mr. & Mrs. John Kowalski
Lucretia G. Kramer
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Mr. Richard Kreuscher
Ms. Kim Kubasek
Christina Kummer
Christine Kurkjian
Mr. & Mrs. James A. Lacchini
Mr. & Mrs. Joe Lachat
Mr. & Mrs. Douglas Lange
Mrs. Rona Lardoux
Mr. & Mrs. James Larvin
Terrie Lass
Mr. & Mrs. John L. Lehner
James Lento
S. Marie Carolyn Levand
Linda Lieberman
Melissa Linares
Mr. & Mrs. Robert Lohrey
Mrs. Claire Lorusso
Mr. & Mrs. Mike Love
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Mr. Robert Massina
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Linda McAuliff
Ms. Rosanne McAward
Mr. & Mrs. Gerard McCarthy
Michael E. McCarthy
Mr. & Mrs. William McClelland
Lisa McCaughy
Mr. & Mrs.Patrick McCormack
Marianne McCrea Tuttle
Ms. Marie McGrath
Mr. & Mrs. William McGrath
Ms. Mary Ellen McGroary
Mr. & Mrs. Hugh McGrory
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Paddy McHugh
Mr. & Mrs. James McKenna
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Mrs. Kathleen A. Neumann
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Erin O’Connor
Donna O’Hearn
Deborah L. Olsmaid
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Mr. & Mrs. Anthony Oricoli
Alexandra Ortiz
Linda Overtan
Mr. & Mrs. Stephen Overtan
Ms. Evelyn Padovan
Ms. & Mrs. Vincent Paglino
Gabrielle Pantino
Patricia M. and Robert Y. Simmons
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Marina Pavlovic
Joyce Pellegrino
Patricia Penaherrera
Mr. & Mrs. Frank Pesce
Mrs. Genevieve Phillips
Jennifer Pizzino
Mr. & Mrs. Richard Podpirkia
Ms. Joyce Poturica
Mr. & Mrs. Emil Press
Mr. & Mrs. Paul Quartararo
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Ms. Magali Roman
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Dr. Donald Russo
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Ms. Linda Sanwald
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Robert Scanlon, MD
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Mr. & Mrs. Robert Shannon
Lori Siesto
Joann R. Signorelli
Zena Silva
Anthony Simeone
Ms. Gloria Sfameni
Mr. & Mrs. Frank Spiccoli
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Susan Solimando
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Mr. & Mrs. Edward Spiegel
Ms. Patricia Spiegel
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Mr. Richard Stecker
Lorraine Stern
Judith Sterner
Ms. Barbara Strongin
Mr. Fred Tamburo
Mr. Paul G. Tamburo
Mr. & Mrs. Salvatore Tamburo
Mr. & Mrs. Paul Tapogna
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Mr. & Mrs. Warren Taylor
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Ms. Maureen Thresher
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Mrs. Jessica Toto
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Jana Trezza
Nina Triolo
Ms. Laura Trunzo
Helene Turner
Lynda Tuttle
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Christine Winter
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Sister Francis Picone
Sister Grace Ann Eltd
Sister Kathleen Nolan
Sister Linda D Esposito
Sister Margaret Cullen
Sister Maureen Gregory
Sister Solomando
Sister Patricia Hartigan
Sister Regina Williams
The following information is derived from the Mercy Haven Consolidated Audited Financial Statement for the fiscal year ended December 31, 2018, as audited by Cullen & Danowski, LLP, CPA.

### Income Sources

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracts and Grants</td>
<td>$3,806,092</td>
</tr>
<tr>
<td>Resident Services</td>
<td>2,859,464</td>
</tr>
<tr>
<td>Contribution and Fundraising Income</td>
<td>882,011</td>
</tr>
<tr>
<td>Grant Income</td>
<td>786,800</td>
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<tr>
<td>Investment Income (Expenses)</td>
<td>(42,974)</td>
</tr>
<tr>
<td>Net Assets Released from Restrictions</td>
<td>500</td>
</tr>
<tr>
<td>Other Income Net</td>
<td>222,705</td>
</tr>
<tr>
<td><strong>Total Income Sources</strong></td>
<td><strong>$8,514,598</strong></td>
</tr>
</tbody>
</table>

### Program Expenses

<table>
<thead>
<tr>
<th>Expense</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>7,024,565</td>
</tr>
<tr>
<td>Support Services</td>
<td>801,969</td>
</tr>
<tr>
<td>Fundraising and Development</td>
<td>186,928</td>
</tr>
<tr>
<td><strong>Total Program Expenses</strong></td>
<td><strong>$8,013,462</strong></td>
</tr>
</tbody>
</table>

### Change in Net Assets

<table>
<thead>
<tr>
<th>Change</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Change in Temporarily Restricted Net Assets</td>
<td>(500)</td>
</tr>
<tr>
<td>Beginning Net Assets</td>
<td>1,691,622</td>
</tr>
<tr>
<td>Ending Net Assets</td>
<td>2,192,258</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
<td>9,554,543</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$11,746,801</strong></td>
</tr>
</tbody>
</table>

### Residents Maintaining Stable Housing with Mercy Haven:

- **3 months or more**: 96%
- **6 months or more**: 93%
- **12 months or more**: 83%
- **5 years or more**: 52%

*(does not include Community Residences)*

### Gender

- **49%** female
- **51%** male

### GENDER

**DIVERSITY**

- **54%** White
- **34%** Hispanic
- **10%** Other
- **10%** Asian

**POPULATION**

<table>
<thead>
<tr>
<th>Age Group</th>
<th>% of Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-5 yrs</td>
<td>5%</td>
</tr>
<tr>
<td>6-10 yrs</td>
<td>8%</td>
</tr>
<tr>
<td>11-17 yrs.</td>
<td>8%</td>
</tr>
<tr>
<td>18-35 yrs.</td>
<td>16%</td>
</tr>
<tr>
<td>36-64 yrs.</td>
<td>55%</td>
</tr>
<tr>
<td>65+ yrs.</td>
<td>8%</td>
</tr>
</tbody>
</table>

Mercy Haven, Inc. is committed to responsible and transparent stewardship of the funds we receive from our supporters, both public and private.
We are the solution

Won't You Join Us?

www.mercyhaven.org
Mercy Haven’s mission is to acknowledge the dignity and potential of people who are homeless, living with mental illness or living in poverty by providing housing, advocacy, education and life skills development.

“May not have gone where I intended to go, but I think I have ended up where I needed to be.”

- DOUGLAS ADAMS

SAVE the DATES!

Mercy Haven’s
20th Annual Golf Outing
Monday, June 3rd 2019
Hamlet Golf & Country Club
Commack, NY

Mercy Haven’s
34th Annual Fall Cocktail Party
Sunday, November 3rd 2019
Southward Ho Country Club
Bay Shore, NY